

USER ACCOUNT & REGISTRATION POLICY

Last updated: November 2025

Company: CinePath Ltd (Company No. 16817624)

Contact: legal@cinepath.co.uk

Domain: cinepath.co.uk and related subdomains

1. Overview

This User Account & Registration Policy ("Policy") defines the terms governing account creation, management, and use across all CinePath Ltd ("CinePath," "we," "our," "us") online platforms, including Cine3D, Cine3D Pro, ConveyorPro, CineDRAW, and any future CinePath systems requiring user authentication.

By creating or using a CinePath account, you agree to comply with this Policy and all related legal documents, including the Website Terms of Use, Privacy Policy, and Data Retention Policy.

2. Account Creation and Approval

To access CinePath's account-based services, users must register using accurate, complete, and up-to-date information.

CinePath reserves the right to review and approve account requests, particularly for business or professional access to systems such as Cine3D Pro, CineDRAW, or internal partner tools.

Accounts found to contain false or misleading information may be suspended or permanently removed without notice.

3. Account Responsibilities

Users are responsible for:

- Maintaining the confidentiality of their login credentials.
- Ensuring their account activity complies with all applicable laws and CinePath policies.
- Immediately notifying CinePath of any unauthorised access or security breach.

CinePath is not liable for loss, damage, or misuse resulting from unauthorised access to a user's account due to negligence in safeguarding login details.

4. Account Use and Restrictions

CinePath accounts are granted for individual or approved organisational use only.

You must not:

- Share, sell, or transfer your account to another person or entity.
- Use your account for unlawful, malicious, or automated activity.
- Attempt to bypass system security, access unauthorised data, or disrupt platform functionality.

Accounts found engaging in prohibited conduct may be suspended or terminated immediately.

5. Security Measures

CinePath implements secure authentication and encryption systems to protect user credentials and stored data.

All passwords are encrypted and cannot be retrieved in plain text.

Users are encouraged to use strong passwords and avoid reusing credentials across multiple platforms.

6. Inactive or Non-Compliant Accounts

CinePath may deactivate accounts that are inactive for an extended period (typically 12 months) or that violate company policies.

Prior notice may be provided, but CinePath reserves the right to act without warning where security or compliance risks exist.

7. Account Termination

CinePath reserves the right to suspend, restrict, or permanently terminate any user account that:

- Breaches these terms or other CinePath policies.
- Engages in fraudulent, abusive, or unauthorised activities.
- Poses a risk to system security or operational integrity.

Users may request account closure or data deletion at any time by contacting legal@cinopath.co.uk, subject to applicable retention requirements outlined in the Data Retention Policy.

8. Data Handling and Privacy

All account information is collected, processed, and stored in accordance with the Privacy Policy and Data Retention Policy.

CinePath retains account data only as long as required for operational, legal, or compliance purposes.

9. Communication and Updates

By maintaining a CinePath account, users consent to receive essential service communications, including updates, security alerts, and policy changes.

Marketing or promotional communications will only be sent where explicit consent is provided.

10. Governing Law

This Policy is governed by the laws of England and Wales, and any disputes shall be resolved exclusively in the courts of England and Wales.